



FREERK SERVICE

YOUR PARTNER FOR MAXIMUM AVAILABILITY



FREERK

■ INDIVIDUAL ■ RELIABLE ■ EFFICIENT
YOUR PARTNERSHIP FOR POWER SOLUTIONS



FRERK SERVICE

Your partner for maximum availability

**» It's not about gensets our customers buy.
They buy availability that is reliable and reasonable fares.
This is what our service stands for.«**

(Johannes Fiebiger, Head of After Sales Service)

Tailor-made.

For your individual needs.

FRERK Service is as unique as the intended use of your emergency power system and as powerful as your technical requirements. Whether servicing, maintenance, repair, consulting or training - all services are tailored perfectly to your needs.

Individuell

- Detailed situation analysis on-site
- Service contracts according to requirements
- Coordinated maintenance intervals

Unlimited.

Ready on the spot.

Wherever you need energy in this world – at the polar circle, in the desert, on-shore or off-shore, in hard-to-reach places or in the middle of megacities – FRERK ensures that you can fulfil your mission.

The FRERK emergency service is on call night and day for you: around the clock, 365 days a year. Qualified and competent service technicians are on site within the contractually agreed response time. They will help securing the availability of your energy supply.

Reliable

- Our service technicians and service engineers are in the field worldwide for you
 - 24/7 emergency service
 - agreed response time upon request



Outdoing.

Service made in Germany.

No one knows your device better than the one who has developed and designed it: the manufacturer. This applies to the entire system as well as to every single component. That is why FRERK works closely with the service of its suppliers to provide cost-effective and competent solutions in all matters.

With high-quality original parts, modern measuring methods, preventive maintenance, well-rehearsed logistics and comprehensive documentation, FRERK Service offers a quality you are accustomed to from our power solutions.

Competent

- Efficient manufacturer service that covers the entire lifecycle
- Close cooperation with the service departments of suppliers
- Fast delivery of original parts
- Comprehensive advice and individual training of your employees

Efficient.

Single Source Service.

The processes of FRERK Service are matched to one another perfectly to help you saving time and money. We achieve because our Full Service is a Single Source Service: with us you can profit from our expertise in commissioning, maintenance, retrofits and overhaul as well as in-depth employee training, analysis, checks and test runs. For you we get right down to the nitty-gritty.

Our Full Service is free from exceptions. We support and provide producer-independent advice and adapt flexibly to your needs and requirements.

Comprehensive

- Assembly, commissioning and maintenance of all units and switchgear
- Building of new fuel tank facilities and fuel tank cleaning
- Load tests on site by means of FRERK's mobile load banks
- Carrying out the monthly test runs
- Backup of controllers
- Advice on stocking spare parts


Intelligent.

Always one step ahead.

With FRERK Service by your side you're always one step ahead to your competitors. E.g. FRERK Service accompanies you at black building tests and at security checks of mobile and installed systems. By means of oil checks, diesel and cooling water analysis, FRERK Service optimises the reliability, efficiency and cost-effectiveness of your energy supply.

The FRERK service also guarantees a cooperative know-how transfer. Make use out of a training program that is perfectly tailored to your needs.

Accompanying

- Proven diagnostic procedures such as endoscopy of combustion chambers
 - Analysis of oil, diesel and cooling water
 - Black building tests, TÜV tests and safety certifications
 - DGUV V3 tests
 - Comprehensive training and training
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Cost-efficient

Future-oriented update

By overhauling and retrofitting, FRERK Service upgrades your emergency power system to the current state-of-the-art cost-effectively. This is how to apply modern technology in used gensets, Diesel engines or electrical switchboards for improved performance. After an in-depth situation analysis on site, FRERK Service will create an individual timetable for your future-oriented update.

When the revising and repairing diesel engines, generators, switchgears and other components, applying refurbished spare parts may be economically more appealing than new original spare parts.

Up to date

- Conversion and modernisation of devices
- Repair of used gensets at our premises including performance test and function control
- Repair and overhaul of diesel engines, generators and switchgears



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